

SAN FRANCISCO DISTRICT ATTORNEY'S OFFICE

A Guide to Roadside Service

We Strongly Encourage To
Leave In Glove Box



350 Rhode Island Street
North Building, Suite 400N
San Francisco, CA 94103



(628) 652-4311



sfda-insurancefraud@sfgov.org



SCAN TO
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INSURANCE AND ROADSIDE ASSISTANT SERVICE

WHAT YOU SHOULD DO:

- Ask the assistance dispatcher which tow company they are sending.
- Ask the tow truck driver who dispatched them (which insurance company or roadside assistance service).
- Verify with the driver, they have a valid motor carrier permit (SF requires this).
- Be sure to ask where your car is being taken. This will avoid unnecessary delays in retrieving the vehicle and additional storage charges!
- Do not let your car be towed if you have any doubts about the roadside assistance service.

IF YOU CALLED A TOW TRUCK

WHAT YOU SHOULD DO:

- If done through police dispatcher, ask for a tow verification number.
- Ask the tow truck driver for the Police Tow Number.
- Take picture of tow truck name & phone number.
- Verify with the driver, they have a valid motor carrier permit (SF requires this) and the company is licensed to tow in SF (tow company permitted).
- Be sure to ask where your car is being taken. This will avoid unnecessary delays in retrieving the vehicle and additional storage charges!
- Do not let your car be towed if you have any doubts about the roadside assistance service.